

Reservation Change Process

STEP.1 From the “Menu”, select the “Reservation Confirmation”.

The screenshot displays the Alpico Kotsu Bus Reservation Website. The header features the company name in Japanese and English, along with a 'Menu' button highlighted by a red box. Below the header is a large banner image of a mountain landscape. A central search box prompts users to 'Search and Book Local Buses Here' with a dropdown menu for route selection and a green 'Search' button. At the bottom, there is a section for 'Current operating status' with a link to check the status list. On the right side, a blue sidebar menu is open, showing options like 'Select Route', 'Manage My Booking' (highlighted with a red box), 'Reservation Guide', and 'Terms of Service'. A red arrow points from the 'Menu' button in the header to the 'Manage My Booking' option in the sidebar.

アルピコ交通株式会社 Alpico Kotsu Bus
Reservation Website

Language Reservation Guide

Alpico Kotsu Bus
Search and Book Local Buses Here

Please select a route Search

Current operating status Please check the current operating status list here

Close

Select Route

Manage My Booking

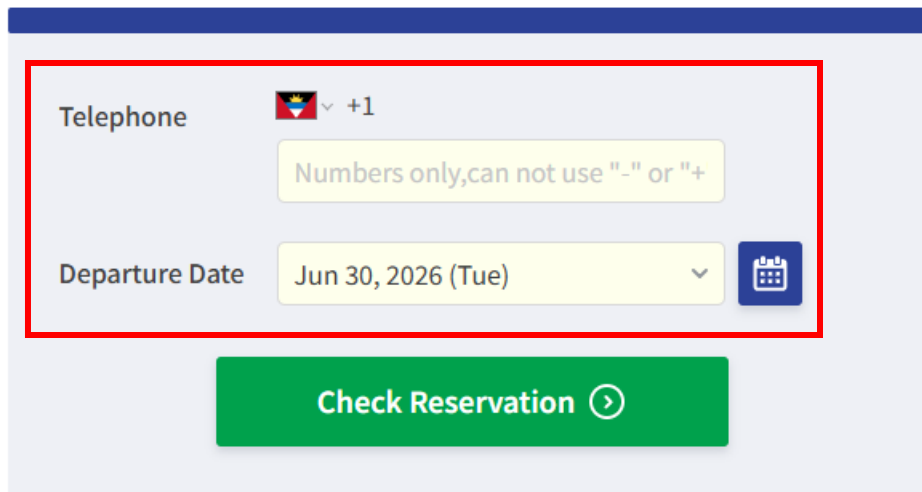
Reservation Guide

Terms of Service

Reservation Change Process

STEP.2 Enter your reservation phone number and departure date, then click “Check Reservation.”

Manage My Booking



The screenshot shows a web form titled "Manage My Booking". A red rectangular box highlights the input fields for "Telephone" and "Departure Date". The "Telephone" field includes a dropdown menu showing a flag and "+1", and a text input field with the placeholder "Numbers only,can not use '-' or '+'". The "Departure Date" field includes a text input field showing "Jun 30, 2026 (Tue)" and a calendar icon. Below these fields is a green button labeled "Check Reservation" with a right-pointing arrow icon.

Telephone	 ✓ +1
	Numbers only,can not use "-" or "+"
Departure Date	Jun 30, 2026 (Tue) 

Check Reservation ➔

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STEP.3 Click “View Details” for the reservation you want to change.

Reservation History

Norikura Kogen—Mt. Norikura (Tatamidaira)

Departure Date

Jul 12, 2026 (Sun)

Boarding Stop

Norikura Kogen
Tourist Information
Center
07:00

Drop-off Stop

Mt. Norikura Mountain
Top (Tatamidaira)
07:55

→

Reservation No.

xxxxxxxxxxx

Name

xxxxxxx xxxxxx

Total Passengers

1

Status

Payment Completed

View Details

⌵

Reservation Change Process

STEP.4 Review your reservation details, then click “Change Reservation.”

Reservation Details

Departure Date **Jul 12, 2026 (Sun)**

Boarding Stop **Norikura Kogen Tourist Information Center** 07:00

Drop-off Stop **Mt. Norikura Mountain Top (Tatamidaira)** 07:55

Adult **1 people**

Total **¥ 2,450**



Resend e-ticket >



Change reservation >



Cancel reservation >



Reservation Payment >

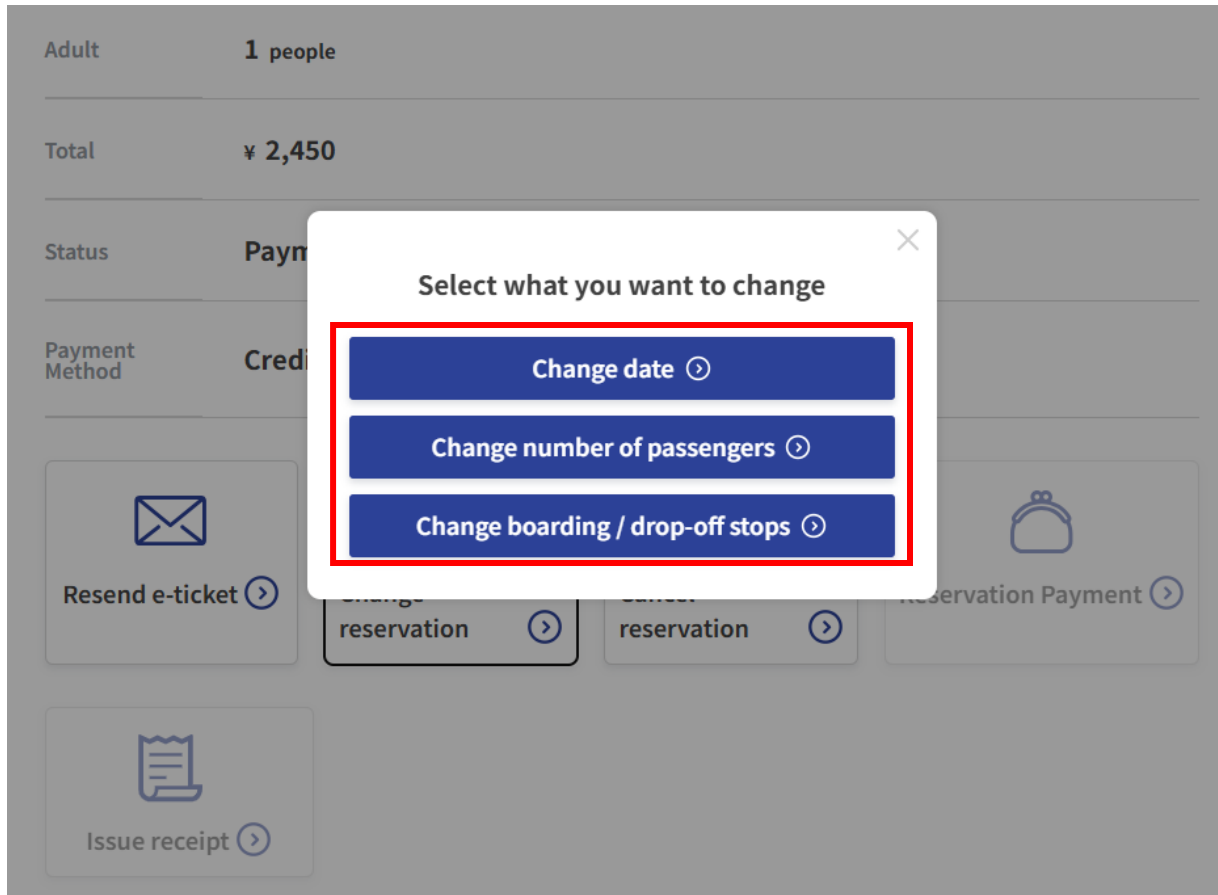


Issue receipt >

To change your route, please cancel your current reservation and make a new booking.

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STEP.5 Click the date, number of people, or bus stop.



Reservation Change Process

STEP.5-1 (Change date)

If you want to change the date, follow the same steps as for a new reservation.

The screenshot shows a reservation management interface. In the background, there is a summary section with the following details:

- Adult: 1 people
- Total: ¥ 2,450
- Status: Paym
- Payment Method: Cred

Below the summary, there are several action buttons: "Resend e-ticket", "Issue receipt", "Change reservation", "Cancel reservation", and "Reservation Payment".

In the foreground, a modal window titled "Select what you want to change" is displayed. It contains three buttons:

- Change date** (highlighted with a red border and a red arrow pointing to the next screen)
- Change number of passengers
- Change boarding / drop-off stops

Norikura Kogen—Mt. Norikura (Tatamidaira)

Please select your preferred date, time, and total number of passengers.

You can choose the details for each passenger later.

Buses departing around your selected time will be displayed.

To Mt.Norikura(Tatamidaira)				To Norikura Kogen Tourist Info	
Departure Date	Jun 30, 2026 (Tue)		0	hour	Passengers 1 people
<button>Search with these conditions</button>					

Reservation Change Process

STEP.5-2 (Change number of passengers)

To change the number of passengers, select the boarding and drop-off bus stops and then choose the number of passengers.

Adult1 people

Total¥ 2,450

StatusPayment

Payment MethodCredit Card

Resend e-ticket

Issue receipt

Change reservation

Cancel reservation

Select what you want to change

Change date

Change number of passengers

Change boarding / drop-off stops

Bus Stop & Passenger Selection

RouteNorikura Kogen—Mt. Norikura (Tatamidaira)

Departure DateJul 12, 2026 (Sun)

Service Number01

Select Boarding/Drop-off Bus Stop

Boarding Stop

Norikura Kogen Tourist Information Center

Drop-off Stop

Mt. Norikura Mountain Top (Tatamidaira)

Reservation Change Process

STEP.5-3 (Change boarding/drop-off stops)

To change your boarding or drop-off stop, select your boarding and drop-off bus stops, then choose the number of passengers.

The image shows a reservation management interface. A modal window titled "Select what you want to change" is displayed over a blurred background of the reservation details. The modal contains three buttons: "Change date", "Change number of passengers", and "Change boarding / drop-off stops". The third button is highlighted with a red border. A red arrow points from this button to the "Bus Stop & Passenger Selection" screen on the right.

Background Reservation Details:

- Adult: 1 people
- Total: ¥ 2,450
- Status: Paym
- Payment Method: Cred
- Buttons: Resend e-ticket, Change reservation, Cancel reservation
- Issue receipt

Bus Stop & Passenger Selection

- Route: Norikura Kogen—Mt. Norikura (Tatamidaira)
- Departure Date: Jul 12, 2026 (Sun)
- Service Number: 01
- Select Boarding/Drop-off Bus Stop
 - Boarding Stop: Norikura Kogen Tourist Information Center
 - Drop-off Stop: Mt. Norikura Mountain Top (Tatamidaira)